

# **NOTICE**

## **Regarding Patient Balances**

**Under Federal Law, published in Volume 69 of the Federal Register, pages 16053 to 16146 (The Phase II Rule”), effective July 26, 2004, professional discounts are limited.**

**Under existing legislation, we are required to collect all copays, deductibles and patient coinsurance not payable by insurance on Medicare and Medicaid recipients, when applicable. Managed care contracts also require collection of these amounts. Charity discounts for patients with financial hardship can only be given if the hardship is documented by financial statements provided by the patient.**

**A Financial Assistance Form is available upon request.**

**All delinquent unpaid accounts without proof of financial hardship will be referred to an outside agency for collection and will be listed with a credit reporting agency.**

**Copays, deductibles and patient balances not covered by insurance will be collected prior to the requested service. Overpayments, if any, will be promptly refunded.**

**Under the Federal Law, SETGA and the Endoscopy Center of Southeast Texas will provide discounted services to NON-MEDICARE / NON-MEDICAID patients who are clergy, physicians, physician family members residing in the physician’s home, and employees (only) of SETGA or the Endoscopy Center.**