

Patient Billing Explanation

Dear Patient:

You are scheduled to have an endoscopic procedure at North Valley Endoscopy Center with one of the ADH Physicians. During the procedure, you will receive sedation administered by a Certified Registered Nurse Anesthetist (CRNA).

Your procedure may generate the following charges to your insurance company or to you if you do not have insurance:

Professional Fee: This is the fee from the GI Physician that performs your procedure. For billing questions, call (602)279-3575.

Facility Fee: This is the fee from North Valley Endoscopy Center where your procedure is performed. For billing questions call (855)836-1908.

Anesthesia Fee: This is the fee for the services provided by the CRNA. For billing questions call (855)836-1908.

Pathology Fee: This is the fee from the pathology specialists for the interpretation of biopsies, if applicable. The billing phone number will be found on your billing statement, if you should have one. For billing questions call (602)687-7468.

Interpreting your Insurance Information

Your explanation of benefits (EOB) can be confusing. The following information may help you to understand the EOB document:

Total Charges: This is the total amount billed to the insurance company.

Allowed Amount: This is the total amount the provider expects to receive from the insurance company and/or the patient, combined. It is also called the negotiated amount or expected amount.

Payable amount: This is the amount that the primary insurance will pay.

Patient Responsibility: This is the difference between the allowed amount and the payable amount. This represents any deductibles, co-payments or co-insurance, as well as uncovered amounts. If you have secondary insurance, they may pay for all or part of the “patient responsibility”, depending on your contract.