

WHAT TO EXPECT AT THE SURGERY CENTER OF ALLENTOWN

Thank you for choosing the Surgery Center of Allentown to have your procedure. We are committed to making your surgical experience a positive one and have included information in this packet to help you understand what to expect before, during, and after your time here.

The information in this packet can also be found on our website: http://www.scoallentown.com



I. Before Your Date of Service:

- a. You may receive a phone calls from us:
 - Business Office: You may receive a call from our Business Office to discuss any payment you might owe prior to or on your date of surgery.
- b. When will I find out when to arrive for surgery?
 - i. A member of our Business Office will leave a message regarding your arrival time on the phone number you provide to us between 12:30pm-3:00pm the day prior to surgery. If your surgery is on a Monday, you will receive your arrival time call from us on Friday.
- c. What will I need to do the night before surgery?
 - i. Remove all jewelry.
 - **ii.** Bathe or shower and remove all makeup. Do not use lotions or oils after bathing.
 - **iii.** Obtain an excuse from work/school from your surgeon's office if applicable. We will not be able to provide you this on your day of surgery.

II. On The Day of Your Surgery:

- **a.** We recommend a responsible adult accompany you to your procedure.
- b. What do I need to bring with me on the day of surgery?
 - i. Your insurance card (s)
 - ii. Your driver's license and/or another photo id
 - iii. Any payment we have asked you to bring



- iv. A list of any medications you are taking, including the dosages
- v. Comfortable, loose-fitting clothing
- vi. Case for contact lenses, glasses and/or dentures

c. What happens after surgery?

- i. You will rest in our recovery room the care of our nurses and anesthesiologists.
- **ii.** Discharge instructions will be given to you, including any applicable prescriptions.

III. The Night/Day After Your Surgery:

a. What do I need to know when I go home?

 Call your surgeon's office if you have questions about your recovery process and when you can return to work and regular activities.

b. What will my payment for surgery be?

- i. If you were asked to bring payment on your surgery date, please remember, this is only an estimation based on what your surgeon scheduled. You may have more payment due or be owed a refund from us.
- **ii.** In addition to your bill, you may also receive bills from the following places:
 - 1. Surgeon's Office
 - 2. Implant Device Solutions such as IPG or Access Mediquip. (Insurance Dependent)



c. You will receive a phone call from us:

i. *Clinical Staff:* You will receive a call from one of our nurses the day after your surgery to see how you are feeling and to address any additional questions/concerns you may have.



DIRECTIONS TO THE SURGERY CENTER OF ALLENTOWN

We are located on the 3rd floor of the Integrated Health Building.

Our address is:

250 Cetronia Road Ste 300 Allentown, Pa. 18104

To Get to the Surgery Center of Allentown:

From Route 22:

Take Route 309 toward Quakertown and follow From Route 309 directions.

From the North 476 (Northeast Extension of the PA Turnpike):

 Take Route 22 East to Route 309 South and follow From Route 309 directions

From Route 309

- Take Tilghman Street West Exit turn right onto Tilghman Street.
- Turn **left** at the first light onto **Hausman Road** which turns into Cetronia Road after the next light.
- Turn right at third light into the Integrated Health Campus.
- Follow Valet Parking signs.
 - Valet Parking is a complimentary service provided to our patients.